

NATIONAL INDEPENDENT PRACTITIONERS ASSOCIATION



**National
Health Care**

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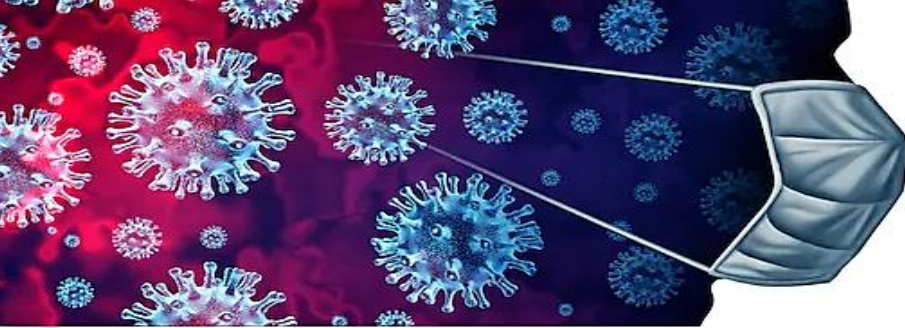
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APRIL 2020 |



COVID-19: CALL FOR ACTION SURVEY UPDATE

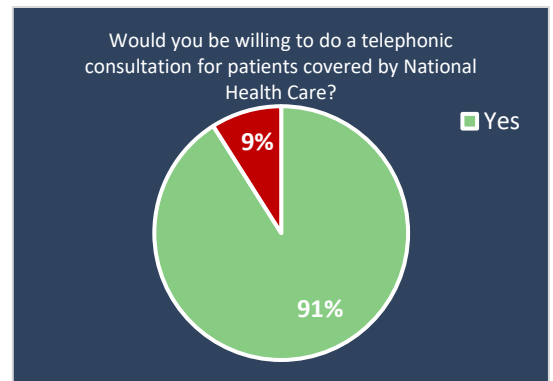
National Health Care would like to express its gratitude for the overall positive feedback from our GP's to assist in the fight against COVID-19 during this exceptional time being experienced all over the world.

We are reaching out to all the doctors who indicated, during the survey, that they would like to be contacted regarding telehealth and the other services that our network can offer.

Given the fluid situation, the fact is our GP's will be the ones who are able to ensure that the virus does not get out of control. Thank you so much for your dedication to helping others in these trying times.

Refer to the HPCSA guidance on the application of telemedicine guidelines during the Covid-19 pandemic dated 26 March 2020. When claiming for Telehealth services please use the below two codes:

0130	Telephone / Online consultation (all hours)
0132	Consulting service e.g. writing of repeat scripts or requesting routine pre-authorisation without the physical presence of the patient (needs not be face-to-face contact) ("Consultation" via Telephone or Online)



LATEST NEWS

Some uplifting news for you as our valued providers, Sizwe Medical Fund has decided to appoint us as their Managed Care provider. From 1 April 2020, we will manage all their Eastern Cape members and we look forward

to working with you in this province. Should your practice not already be contracted to us for you to service these Sizwe members, please contact us urgently so that our Network Team can assist you.

PROVIDER PORTAL

Due to the unpredictability of COVID-19 and in the interest of staff safety we will be managing workloads in the most efficient manner possible. Our call centres will remain open and we ask that you use the provider portal as much as possible as we expect the call centre to be under pressure during this difficult time.

The National Health Care provider portal is a secure website developed for providers to manage their interactions and transactions with ourselves.

We encourage you to make use of our provider portal digital platform, which is accessible via <https://www.nationalhealthcare.co.za/Login.html>

We recommend that you register on the portal as soon as possible so that you can continue to verify membership and access your remittance advices 24/7.

Some of the things you can do via our provider portal:

- Verify membership of patient
- Access remittance advice
- Access formularies

