



MediClub™ Insure *iConnect* Benefits

BENEFIT	SERVICE
GP VISITS	Members can make use of any National HealthCare Group Network GP, either in-person or virtual (where available). Benefits include unlimited consultations, when required. WhatsApp functionality for medical advice from qualified nurses is available within the 30-day waiting period and thereafter. Before visiting the Network GP, the member must obtain a referral from the nurse on WhatsApp. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
GP MINOR PROCEDURES	Minor procedures performed in GP rooms are included. Other GP procedures charged at a discounted fee. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
BASIC PATHOLOGY	Basic blood tests as requested by a National HealthCare provider subject to National HealthCare protocols and approved list of tests. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
BASIC RADIOLOGY	Basic Black and White X-Rays as requested by a National HealthCare provider, subject to National HealthCare protocols and approved list of codes. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
ACUTE MEDICATION	Provided by a National HealthCare Network GP or prescription from a Network Pharmacy according to the National HealthCare medicine formulary. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

BENEFIT	SERVICE
BASIC DENTISTRY	Benefits include consultations, fillings, extractions, infection control, cleaning and polishing of teeth. Subject to a list of approved dental codes. A 6 month period applies from Participation Date or Reinstatement Date of the policy.
24/7 TELEPHONIC EAP BENEFITS 0860 222 286	Personal Health Advisor: Health advice from qualified nurses. Credit & Debt Assist: Unlimited free expert advice on how best to improve your financial standing. Legal Assist: Advice line manned by qualified in-house attorneys who provide guidance on all legal matters. Trauma Counselling: Trauma debriefing.
HIV BENEFIT	HIV Elisa screening blood test. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
EMERGENCY TRANSPORTATION SERVICES PROVIDED BY LIFEMED 0861 086 911	Ambulance services are available for accidents or life threatening emergencies as assessed by the Lifemed ambulance emergency call centre. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.

GENERAL	
AGE LIMIT	Maximum age 64.
ANNUAL AMENDMENTS	Plan changes are allowed on the annual anniversary date of the policy
NETWORK	National HealthCare Providers – National Coverage.
ENQUIRIES	0860 002 402 or NHGcustomer@nationalhealthcare.co.za



How it works



Healthcare Services

Our Day to Day services are provided through the National HealthCare Provider Network. The provider Network consists of the largest independent national network of over 12 000 healthcare service providers that include: **GP's, Dentists and Pharmacies and related services.** Members are required to make use of the National HealthCare Network Providers. The list of these service providers can be found on the MobiApp. Alternatively, you can contact National HealthCare on 0860 002 402. **Members will be required to produce a digital membership card/certificate and ID when using a Network Health Provider.**



Accident / Emergency

National HealthCare have agreements with most Private Hospitals in South Africa. **In the case of any emergency transportation, call Lifemed Ambulance services at 0861 086 911** (found on the Membership Card).



Notify

You will receive a welcome SMS and confirmation of successful registration.



Get Help

Contact 0860 002 402 or NHGcustomer@nationalhealthcare.co.za for any assistance.



Membership Card

Your digital membership card will be available on the MobiApp.



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