



**National
HealthCare**

MediClub™ INSURE

MediClub™ iElite

R409pm



MediClub™ Insure iElite Benefits

BENEFIT	SERVICE
GP VISITS	Members can make use of any National HealthCare Network GP. Benefits include unlimited consultations from the Network GP. WhatsApp functionality for medical advice from qualified nurses and virtual GP consultations are available within the waiting period. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
GP MINOR PROCEDURES	Minor procedures performed in GP rooms are included. Other GP procedures charged at a discounted fee. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
BASIC PATHOLOGY	Basic blood tests as requested by National HealthCare provider subject to National HealthCare protocols and approved list of tests. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
BASIC RADIOLOGY	Basic Black and White X-Rays as requested by National HealthCare provider, subject to National HealthCare protocols and approved list of codes. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
ACUTE MEDICATION	Provided by a National HealthCare Network GP or prescription from a Network Pharmacy according to the National HealthCare medicine formulary. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
CHRONIC MEDICATION	Unlimited for 26 Chronic Conditions. Subject to registration and according to the National HealthCare medicine formulary. A 6 month waiting period applies from the Participation Date or Reinstatement Date of the policy.



0860 002 402



NHGcustomercare@nationalhealthcare.co.za



www.nationalhealthcare.co.za

BENEFIT	SERVICE
BASIC DENTISTRY	Benefits include consultations, fillings, extractions, infection control, cleaning and polishing of teeth. Subject to a list of approved dental codes. A 6 month waiting period applies from the Participation Date or Reinstatement Date of the policy.
BASIC OPTOMETRY	Benefits include one optical test, standard basic frame, one set of clear single vision lenses or bi-focal lenses or contact lenses (to the value of R500) every 24 months. A 6 month waiting period applies from the Participation Date or Reinstatement Date of the policy.
24/7 TELEPHONIC EAP BENEFITS 0860 222 286	Personal Health Advisor: Health advice from qualified nurses. Credit & Debt Assist: Unlimited free expert advice on how best to improve your financial standing. Legal Assist: Advice line manned by qualified in-house attorneys who provide guidance on all legal matters. Trauma Counselling: Trauma debriefing.
HIV BENEFIT	HIV Elisa screening blood test. 30 day waiting period applies from Participation Date or Reinstatement Date of the policy.
SPECIALIST VISITS	Specialist Visits Limited to 2 visits and R2 600 per family per annum. Specialist visits will only be covered if a Network GP has referred the insured to a specialist. A 3 month waiting period applies from the Participation Date or Reinstatement Date of the policy.
EMERGENCY TRANSPORTATION SERVICES PROVIDED BY LIFEMED 0861 086 911	Ambulance services are available for accidents or life threatening emergencies as assessed by the Lifemed ambulance emergency call centre. A 30-day waiting period applies from the Participation Date or Reinstatement Date of the policy.
ACCIDENTAL HOSPITALISATION	R200,000 per insured per event, R400,000 per insured per annum. In the event of an accident, access to a private hospital, for emergency stabilisation and treatment is provided. This includes general, high care or ICU wards of a private hospital. The meaning of an accident is defined in the Policy wording.
EMERGENCY CASUALTY COVER	Emergency treatment in a casualty ward is payable for injuries resulting from accidents in a private hospital up to a maximum of R18 000 per insured per annum.
ACCIDENTAL DEATH	Benefit of R15 000 is payable on the 'accidental death of the policy holder.

GENERAL	
AGE LIMIT	Maximum age 64.
ANNUAL AMENDMENTS	Plan changes are allowed on the annual anniversary date of the policy.
NETWORK	National HealthCare Providers – National Coverage.
ENQUIRIES	0860 002 402 NHGcustomercare@nationalhealthcare.co.za

How it works



Primary Healthcare

Our Day to Day services are provided through the National HealthCare Provider Network. The provider Network consists of the largest independent national network of over 12 000 healthcare service providers that include: **GP's, Dentists, Optometrists and Pharmacies and related services.** Members are required to make use of the National HealthCare Network Providers. The list of these service providers can be found on the MobiApp. Alternatively, you can contact National HealthCare on 0860 002 402. **Members will be required to produce membership card/certificate and ID when using a Network Health Provider.**



Accident / Emergency

National HealthCare have agreements with most Private Hospitals in South Africa. In the case of any emergency room admittance, **Pre-Authorisation is required by members.** In the event of an accident dial **0860 002 402** (found on the Membership Card). Members will be allowed 48 hours from admission in which to contact the contact centre and obtain authorisation.



Notify

You will receive a welcome SMS and confirmation of successful registration.



Get Help

Contact 0860 002 402 or NHGcustomercare@nationalhealthcare.co.za for any assistance.



Membership Card

Your digital membership card will be available on the MobiApp.



National Health Group (Pty) Ltd (2015/130345/07), a registered Managed Care Organisation (MCO110) and Administrator (ADMIN72), is a juristic representative of African Unity Life Ltd (2003/016142/06). African Unity Life Ltd is a licensed life insurer and an authorized Financial Services Provider (FSP 8447). The authorized intermediary of this demarcated insurance product is Leap SA (Pty) Ltd (2002/013244/07), an authorized Financial Services Provider (FSP 43503). This exempted demarcated product is an Essential MED (Pty) Ltd (DM1053B) product and is white labeled by African Unity Life Ltd for National Health Group (Pty) Ltd (2015/130345/07). This product, underwritten by African Unity Life Ltd, is not a medical scheme and the required cover (benefits and contributions) are not the same as that of a medical scheme. For more information regarding this exempted demarcated product please visit <https://www.medicalschemes.co.za/insurers/>.



0860 002 402



NHGcustomercare@nationalhealthcare.co.za



www.nationalhealthcare.co.za